

Hospice Reimbursement Workshop

Virtual Webinar

January 20th, 2022 | 9:00am-4:00pm

Medicare Hospice Regulations continue to be updated and 2022 is no different. The 2022 Regulatory update includes updates to the Hospice payment rates, clarifications on the election statement addendum and an update to the CoPs. PEPPER is an ever increasing concern for medical review. Do you know where your agency stands in regard to PEPPER targets? Be among the elite group of hospice professionals that are current on all Hospice Medicare reimbursement related regulations. This workshop will lay a concrete foundation for hospice billers, as well as, any hospice staff that need to more effectively understand the Medicare regulations. This workshop will include field by field on Notice of Election, NOTR, claim forms and sequential billing requirements. The 2021/22 Claims Requirements will be detailed including a review of the new Routine & other levels of Hospice rates will be conducted. The workshop will detail the CMS Targeted Probe & Educate demonstration while also reviewing the regulations for face-to-face encounters and pre-claim reviews that should be conducted prior to filing claims. The workshop will conclude with analyzing the PEPPER information and how hospices can work toward improvement in their scores. If you have any part in the responsibility of reimbursement in your hospice this workshop is a must.

At the conclusion of the webinar, participants will be able to:

- 1. List the basic eligibility requirements for initiating Hospice and Billing to Medicare**
 - Conduct overview of eligibility requirements for the Hospice Benefit
 - Review Benefit Periods & Eligibility
 - Review Notice of Election Details
- 2. Detail criteria for line item billing Hospice Notice of Election and Claims to Medicare**
 - Review line item requirements
 - Review Sequential billing requirements with examples
 - NOE Exceptions
 - Physician Billing
- 3. Detail specific Medicare regulatory issues affecting hospice reimbursement**
 - Review Hospice Face-to-Face Requirements
 - Impact of the Public Health Emergency (PHE)
 - Audit Risks - CMS Targeted Probe & Educate, SMRC, UPIC, RAC
- 4. List the Target areas for Hospice PEPPER and the use of data**
 - Review criteria that lead to target scores higher than the national numbers
 - Review steps agencies should take for improvement in scores



Presenter: Melinda Gaboury, CEO/Co-Founder, Healthcare Provider Solutions

Melinda A. Gaboury, with more than 29 years in home care, has over 18 years of executive speaking and educating experience, including extensive day-to-day interaction with home care and hospice professionals. She routinely conducts Home Care and Hospice Reimbursement Workshops and speaks at state association meetings throughout the country. Melinda has profound experience in Medicare PPS training, billing, collections, case-mix calculations, chart reviews, and due diligence. UPIC, RA, ADR & TPE appeals with all Medicare MACs have become the forefront of Melinda's current impact on the industry. She is currently serving on the NAHC/HHFMA Advisory Board and is Associate Director on the Home Care Association of Florida Board of Directors. Melinda is also the author of the Home Health OASIS Guide to OASIS-D1.



6 Nurse Contact Hours Offered

The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

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Confirmation: Prior to the webinar, you will receive a Zoom confirmation email which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

Registration Fee: The registration fee covers one individual and one continuing education (CE) certificate (if applicable). Multiple site participation from individuals within your agency will require separate registration. For example: if your agency has paid for 1 participating registration but 3 people from your agency would like to attend (and receive CE credit), your agency will need to pay a separate registration fee for all 3 participants. In addition, if your agency has sent in 1 registration but 3 people from your agency register through the Zoom link, your agency will be invoiced the registration fee for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup. If you would like to register more than 10 attendees from your agency, please contact info@ahhcnc.org for discount group pricing.

Cancellation and Substitution Policy: Fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by AHHC one week prior to the event. In the event of cancellation, AHHC will retain, or charge, 50% of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, an AHHC staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions. Substitutions may be made up to the day of the event. Please contact info@ahhcnc.org if you have any questions.

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Registration must be received in writing and will not be accepted without payment. Three easy ways to register:

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| 1. | Online Registration - please visit www.ahhcnc.org/events |
| 2. | Mail registration form with total registration fees (check or credit card) to:
AHHC, 3101 Industrial Dr., Ste. 204, Raleigh, NC 27609 |
| 3. | Fax form with total registration fees (credit card) and signature to 919.848.2355 |

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